

Clean Scene Team LLC

Call Summary:

- Client running ads on Yelp not happy with it.
- Emma explained the plan of action.
- Showed our client **Radiant cleaning services INC.**
- Create YouTube channel and post videos every month.
- Help with reviews part by generating a link and rating part.
- Create accounts for business on social media and link with GBP.
- Client had a website <http://www.cleansceneteam.info/>.
- \$210 per month with no contract.
- She was confused while paying for this campaign because she is already working with Yelp and other platforms as well.
- Emma explained the difference in Google and Yelp.
- Client is interested but she need time to think because she has to manage the budget.
- Scheduled a call on Friday but she texted herself to sign up.
- Residential and commercial both.
- Disclaimer given, call ended.

QA Department Notes:

Client is nice and easy to go with. She is waiting for the post card on the address (**mention below**). Running ads on Yelp and home advisors so she was bit confused to pay for GBP campaign, Emma explained and convince her to sign up. She said I have to manage other things regarding the budget so need time to think and scheduled a call on Friday 1st April but texted to sign up herself. Emma mentioned that if she gives three months the results will be great.

Additional Notes:

She is waiting for the post card on this address: **530 Lawn Ave Findlay, OH 45840, USA.**

Basic Information:

Nationality:	N/A
Previous experience with SEO Company:	N/A
For how long the client is in this business:	N/A

Cross Checking the Information on CRM:

• Owner name:	Lindsey Pichacz
• Business name:	Clean Scene Team LLC.
• Business number:	(419) 292-5977
• Business email:	Greatness@thecleanscene.info
• Business address:	530 Lawn Ave Findlay, OH 45840, USA.
• Keywords	(-)
• Radius	(25)
• Listings status	(No)
• Notes on CRM	(Yes)
• Calls Committed	(No)
• Insisting more miles	(No)
• Commitment of phone ringing	(No)
• Reg on GMB (coached)	(No)
• Social Media Handling	(No)
• Guarantee of ROI (First Month)	(No)
• Scrapping Reviews	(No)
• SEO Procedure Explained	(Yes)
• Information in CRM	(Yes)
• No of sale call mentioned in Notes	(Yes)
• Disclaimer Read Properly	(Yes)