

Army Vet Hauling & Junk Removal

Call Summary:

- Janet pitched him and he is running ads on Yelp getting nothing.
- Emma jumped over the call.
- Emma quoted \$200/month with no contract.
- Emma show him our client (speedy garage services).
- 25 miles gradually.
- 5-6 keywords.
- Both residential and commercial.
- Emma help him to cancel his Yelp account.
- Create YouTube channel and post videos every month.
- Help with reviews part by generating a link and rating part.
- Create accounts for business on social media and link with GBP.
- Card charged disclaimer given.

QA Department Notes:

Andre is nice and understanding. He is already registered on Google and has a website <http://www.armyvethauling.com>. Emma help him to cancel his Yelp account. Emma quoted \$200 for his listing optimization. Emma told him to give at least three months to this campaign to see great results. We have to perform well to make him our permanent client.

Additional Notes:

Basic Information:

Nationality:	N/A
Previous experience with SEO Company:	N/A
For how long the client is in this business:	N/A

Cross Checking the Information on CRM:

- | | |
|---------------------|---|
| • Owner name: | Andre Jones |
| • Business name: | Army Vet Hauling & Junk Removal |
| • Business number: | (202) 468-0350 |
| • Secondary number: | 202-630-2219 |
| • Business email: | Armyvethaulingdmv@gmail.com |
| • Personal email: | AndreJones@Armyvethauling.com |
| • Business address: | 3200 Curtis Dr, Temple Hills, MD 20748, United States |
| • Keywords | (5-6) |

• Radius	(25)
• Listings status	(Yes)
• Notes on CRM	(Yes)
• Calls Committed	(No)
• Insisting more miles	(No)
• Commitment of phone ringing	(No)
• Reg on GMB (coached)	(N/A)
• Social Media Handling	(No)
• Guarantee of ROI (First Month)	(No)
• Scrapping Reviews	(No)
• SEO Procedure Explained	(Yes)
• Information in CRM	(Yes)
• No of sale call mentioned in Notes	(Yes)
• Disclaimer Read Properly	(Yes)