

East SGV Taxicab Services

Call Summary:

- Customer called Emma by himself.
- He wants to target same business name on different locations.
- Emma quoted \$400/month with no contract for two listings. (One is the previous listings)
- Wave-off \$25 and \$200 each for two listings now.
- He wants to hide his address.
- Card charged.
- Disclaimer given.

QA Department Notes:

Customer called Emma by himself. He wants to target another listing with the same business name with different location. We have to register him on Google with a new listing address which is **14281 Whittram Ave Fontana, CA 92335**. He wants to hide his address. Emma quoted \$200 for his new listing optimization. Emma quoted \$400 next month for his two listings optimization.

Additional Notes:

His monthly bill is discounted to \$400 monthly for both listings.

Basic Information:

Nationality:	N/A
Previous experience with SEO Company:	N/A
For how long the client is in this business:	N/A

Cross Checking the Information on CRM:

- | | |
|---------------------|-------------------------------------|
| • Owner name: | Angel Alcala |
| • Business name: | East SGV Taxicab Services |
| • Business number: | 909 212 2627 |
| • Business email: | angelvallejo812@gmail.com |
| • Business address: | 14281 Whittram Ave Fontana,CA 92335 |
| • Keywords | (5-6) |
| • Radius | (-) |
| • Listings status | (No) |

- Notes on CRM (Yes)
- Calls Committed (No)
- Insisting more miles (No)
- Commitment of phone ringing (No)
- Reg on GMB (coached) (Yes)
- Social Media Handling (No)
- Guarantee of ROI (First Month) (No)
- Scrapping Reviews (No)
- SEO Procedure Explained (Yes)
- Information in CRM (Yes)
- No of sale call mentioned in Notes (Yes)
- Disclaimer Read Properly (Yes)