

D lee Trucking & Demolition LLC

Call Summary:

- Adam started the call.
- Emma took over the call explained the process of GBP.
- Target 25miles gradually from the base location (Laplace)
- Create YouTube channel and post videos every month.
- Help with reviews part by generating a link and rating part.
- Create accounts for business on social media and link with GBP.
- Target Services: Demolitions, Excavation, Tree Removals, Materials for sale, Tress and Hauling.
- Client had a website too <https://laplacehauling.com/>
- Payment charged and disclaimer given.

QA Department Notes:

Client is nice but keen for results too. It was an old follow-up of Dec, we have registered him but disconnected and again reached on 28th Jan and he called back (inbound call) gave a recap and take credentials. He is hoping for good results in the first month and if we perform well we get chance for the next month so handle accordingly.

Additional Notes:

Basic Information:

Nationality:	N/A
Previous experience with SEO Company:	N/A
For how long the client is in this business:	N/A

Cross Checking the Information on CRM:

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| • Owner name: | Demond Lee |
| • Business name: | D lee Trucking & Demolition LLC |
| • Business number: | (504) 357-5961 |
| • Business email: | dleetrucking@yahoo.com |

• Business address:	1912 Acadia Dr Laplace, LA 70068, USA
• Keywords	(-)
• Radius	(25)
• Listings status	(Yes)
• Notes on CRM	(Yes)
• Calls Committed	(No)
• Insisting more miles	(No)
• Commitment of phone ringing	(No)
• Reg on GMB (coached)	(No)
• Social Media Handling	(No)
• Guarantee of ROI (First Month)	(No)
• Scrapping Reviews	(No)
• SEO Procedure Explained	(Yes)
• Information in CRM	(Yes)
• No of sale call mentioned in Notes	(Yes)
• Disclaimer Read Properly	(Yes)