

Romano Limousine

Call Summary:

- Leo pitched and client is running ads on Yelp.
- Emma explained the process of GBP.
- \$225 per month with no contract.
- Showed our client **Action air duct**.
- Create YouTube channel and post videos every month.
- Help with reviews part by generating a link and rating part.
- Create accounts for business on social media and link with GBP.
- Emma looked into it and told her the reason and transfer the call to Ben.
- Ben again explain her the plan of action.
- Told her about the algorithm and how it works.
- Emma said will help with getting back her account.
- Emma explained that organic marketing is a gradual process so you should have patience for results.
- Sent Email regarding our proposals and commitments.
- Target Services: Air Shuttle, Limousine services, Town Cars and Transportation. (Ask Client also).
- Payment charged and disclaimer given.

QA Department Notes:

Client is very nice and understanding and humble too. Client is already registered on Google but her listings is suspended dew to consistent address changing activity. Ben took over the call and explained her the plan of action and can retrieve her listings so handle accordingly. Client had a website too. <https://www.romanolimousine.com/> link with her listings. Don't know much about GBP so handle with kind.

Additional Notes:

Emma told her that if you work with us for 3 months the results will be great.

Basic Information:

Nationality:	N/A
Previous experience with SEO Company:	N/A
For how long the client is in this business:	N/A

Cross Checking the Information on CRM:

- Owner name: Anthony Romano
- Business name: Romano Limousine
- Business number: (720) 506-3088
- Business email: Romanolimousine@protonmail.com
- Business address: 10001 E dry creek Rd, Unit 7-204 eaglewood Co 80112 US.
- Keywords (-)
- Radius (25)
- Listings status (Yes)
- Notes on CRM (Yes)
- Calls Committed (No)
- Insisting more miles (No)
- Commitment of phone ringing (No)
- Reg on GMB (coached) (No)
- Social Media Handling (No)
- Guarantee of ROI (First Month) (No)
- Scrapping Reviews (No)
- SEO Procedure Explained (Yes)
- Information in CRM (Yes)
- No of sale call mentioned in Notes (Yes)
- Disclaimer Read Properly (Yes)