

All Clean Carpet Care

Call Summary:

- Jacob started the call and Blake took over the charge
- Client is not getting job from yelp
- Quoted \$200 without any contract
- Customer is frustrated because he had a bad experience with previous marketing companies.
- Target services (carpet cleaning, cleaning wood floors, pressure washing, home cleaning, ceiling cleaning, tile cleaning, stripping and waxing)
- Timings 24/7
- Bi weekly report
- Client is not having any website
- Payment charged
- Disclaimer given

QA Department Notes:

Client is nice, understanding and easy to go. He is not registered on Google; and he is not having a website. He mentioned that he had very bad experience with two previous marketing companies so deal with him accordingly. Blake quoted him \$100 for voice searcher plug in but client is not interested, he wants some results from us, if he sees some good results then he will be ready to buy it next month. Please re confirm the address which he wants to register on Google listings.

\$200 for Google optimization

Additional Notes:

It was 3 months old follow up and closed today by Blake.

Basic Information:

Nationality:	N/A
Previous experience with SEO Company:	N/A
For how long the client is in this business:	N/A

Cross Checking the Information on CRM:

- Owner name: Kenneth Robinson
- Business name: All Clean Carpet Care
- Business number: (832) 797-4102
- Business e-mail: robinsonbme5451@gmail.com
- Personal number 832-512-2104
- Business address N/A
- Billing Address 905 Cypress Station drive apartment 887 Houston, TX 77090
- Keywords (-)
- Radius (-)
- Listings status (No)
- Notes on CRM (Yes)
- Calls Committed (No)
- Insisting more miles (No)
- Commitment of phone ringing (No)
- Reg on GMB (coached) (No)
- Social Media Handling (No)
- Guarantee of ROI (First Month) (No)
- Scrapping Reviews (No)
- SEO Procedure Explained (Yes)
- Information in CRM (Yes)
- No of sale call mentioned in Notes (Yes)
- Disclaimer Read Properly (Yes)