

Say Clean

Call Summary:

- Ross pitched and explained about GBP process.
- Target Residential.
- Blake told about both web SEO and Local SEO.
- Showed our clients (Radian cleaning INC), (Speedy Garage services)
- 5 top keywords.
- Create YouTube channel and post videos every month.
- Help with reviews part by generating a link and rating part.
- Create accounts for business on social media and link with GBP.
- \$225 per month with no contract.
- Working timing 24/7.
- Bi-Weekly Report.
- Blake told about GBP app and train for that.
- Client was bit skeptical and asked to send details in writing.
- Blake sent our proposal and commitments.
- Disclaimer given payment charged.

QA Department Notes:

Client is nice and understanding but he saw our bad reviews and asked for refund so Derrick explained him about the campaign and asked to call our client Radian cleaning INC. Client was satisfied and give us a chance for one month. We have to registered him on Google he is Targeting residential only So deal him accordingly. Kindly confirm the Address.

Additional Notes:

He saw our bad reviews and bit skeptical over the call and asked for refund but Derrick make him ok to work with us.

Basic Information:

Nationality:	N/A
Previous experience with SEO Company:	N/A
For how long the client is in this business:	N/A

Cross Checking the Information on CRM:

• Owner name:	Steven Gorniak
• Business name:	Say Clean
• Business number:	847-474-5340
• Secondary number:	847-791-2304
• Business email:	support@saycleannow.com
• Personal Email:	stevegorniak13@gmail.com
• Business address:	Not Provided.
• Keywords	(5)
• Radius	(-)
• Listings status	(No)
• Notes on CRM	(Yes)
• Calls Committed	(No)
• Insisting more miles	(No)
• Commitment of phone ringing	(No)
• Reg on GMB (coached)	(Yes)
• Social Media Handling	(No)
• Guarantee of ROI (First Month)	(No)
• Scrapping Reviews	(No)
• SEO Procedure Explained	(Yes)
• Information in CRM	(Yes)
• No of sale call mentioned in Notes	(Yes)
• Disclaimer Read Properly	(Yes)