

Clement Construction

Call Summary:

- Adam pitched and Blake came over the call explained GMB process.
- He showed him our clients
- \$250
- 15 miles
- We have to cancel yelp on activation call.
- We have to setup his Gmail account later.
- Working hours Mon – Sat 8:00 am – 5:00 pm
- Bi- weekly report
- Disclaimer given call ended.

QA Department Notes:

Client is easy to talk to but we have to deal him technically he is smart. We have to cancel his yelp on activation call and later on we have to create his Gmail with the name of his business.

Additional Notes:

There are two calls, In the first call he just made the search and saw clients and in the next call he explained GMB. Second call was of only 18 min due to which notes are precise.

Basic Information:

Nationality:	Not able to judge
Previous experience with SEO Company:	N/A
For how long the client is in this business:	10 years

Cross Checking the Information on CRM:

- | | |
|--------------------|--|
| • Business Name | (Clement Construction) |
| • Owner Name | (James Clement) |
| • Email | (jamiejohn7@gmail.com) |
| • Business Address | (7192 Maida Ln, Fort Myers, FL 33908, United States) |
| • Cellphone Number | (239) 200-6943) |
| • Keywords | (-) |

• Radius Miles	(15)
• Listings Status	(Yes)
• Notes on CRM	(Yes)
• Calls Committed	(No)
• Insisting more miles	(No)
• Commitment of phone ringing	(No)
• Reg On GMB (coached)	(N/A)
• Social. Media Handling	(No)
• Guarantee Of ROI (First Month)	(No)
• Scrapping Reviews	(No)
• SEO Procedure Explained	(Yes)
• Information in CRM	(Yes)
• No of sale call mentioned in Notes	(Yes)
• Disclaimer read properly	(Yes)