

Cerratos Construction Services

- \$200 Month to month.
- Services (Roofing, Siding Windows and Gutters).
- Timestamp 4:57 (customer said) I can cover like 65 to 70 miles. (Closer said) Ok we can cover that for you gradually month by month and you can see the difference.
- \$200 one page website.
- 4 to 5 working days you will receive that one page website.
- 5 years of experience in this field.

QA Notes:

Agent talk to the customer on the text messages and commit him customers within the first month. Also closer didn't address him how we can cover 65 to 70 miles for him. She just said we'll cover gradually. i am attaching the screenshot for better understanding.

Cross Checking the Information on CRM:

- | | |
|---|-------|
| • Name (Cerratos Construction Services) | |
| • Email (Ernestocerrato12@gmail.com) | |
| • Business Address (Williamstown, NJ 08094) | |
| • Cellphone Number (609) 300-9148 | |
| • Keywords | (No) |
| • Radius Miles | (-) |
| • Listings Status | (Yes) |
| • Notes on CRM | (Yes) |
| • Calls Committed | (No) |
| • Insisting more miles | (No) |
| • Commitment of phone ringing | (No) |
| • Reg On GMB (coached) | (No) |
| • Social. Media Handling | (No) |
| • Guarantee Of ROI (First Month) | (No) |
| • Scrapping Reviews | (No) |
| • SEO Procedure Explained | (Yes) |
| • Information in CRM | (Yes) |
| • No of sale call mentioned in Notes | (Yes) |
| • Disclaimer read properly | (Yes) |