

American Painting Services

- Emma explained him how GMB will work.
- She said I will take care of google reviews by generating a review link on which you clients will put the reviews.
- He wants to work with us for a longer run.
- In the next call she took the card details and charged the card.
- Email address cjean4433@gmail.com
- Customer asked to call back to discuss it further.
- He is having Google listings.
- His contact no is (786) 326-0410
- He is having another number which he did not remember and he said he will give it later on when he will reach home.
- Services: Painting (Interior and Exterior, pressure cleaning)
- His focus is residential jobs but if he gets commercial job he can go up to 3rd story.
- He is based out of Miami fl.
- He is not interested in redesigning his website for now and he is so touchy about it.
- He is pissed of from the previous company.

QA Department Notes:

He is very naïve but talks a lot. He is so sensitive about his website and don't want to redesign it for now. He must be reached out religiously and should be kept in loop for every update. He is having listings we need to rank him up.

Cross Checking the Information on CRM:

• Name	(Jean Pierre)
• Email	(cjean4433@gmail.com)
• Business Address	(Miami, FL 33161)
• Cellphone Number	(786) 326-0410
• Keywords	(No)
• Radius Miles	(-)
• Listings Status	(YES)
• Notes on CRM	(Yes)
• Calls Committed	(No)
• Insisting more miles	(No)
• Commitment of phone ringing	(No)
• Reg On GMB (coached)	(Yes)
• Social. Media Handling	(No)
• Guarantee Of ROI (First Month)	(No)
• Scrapping Reviews	(No)
• SEO Procedure Explained	(Yes)
• Information in CRM	(Yes)
• No of sale call mentioned in Notes	(Yes)
• Disclaimer read properly	(Yes)