

Super Steam Carpet Clean

Call Summary:

- Leo starts the call.
- Michael jumped over the call.
- Michael quoted **\$225/month** with no contract.
- Working hours and days **Monday to Friday 8AM-8PM and Saturday 8AM-12PM.**
- Bi-weekly report.
- Create YouTube channel and post videos every month.
- Help with reviews part by generating a link and rating part.
- Create accounts for business on social media and link with GBP.
- Card charged and disclaimer given.

QA Department Notes:

Client is good and understanding. He is already registered on Google and has a website <https://carpetcleanersdunlap.com/>. Michael quoted **\$225** for his listing optimization. Michael told him to give at least three months to this campaign to see great results. He is looking for good results so we have to perform well to make him our permanent client. Michael pitched him for redesign of his website, sent him a sample of the website but he denied.

Additional Notes:

It was an old follow up of Leo that Michael closed today.

Client has another website which is (<http://carpetcleanerspeoria.com/>).

Basic Information:

Nationality:	N/A
Previous experience with SEO Company:	N/A
For how long the client is in this business:	N/A

Cross Checking the Information on CRM:

- | | |
|---------------------|----------------------------|
| • Owner name: | Michael Harris |
| • Business name: | Super Steam Carpet Clean |
| • Business number: | (309) 648-8457 |
| • Business email: | supersteampeoria@gmail.com |
| • Business address: | Hidden on his listing |
| • Keywords | (5) |
| • Radius | (25) |

• Listings status	(Yes)
• Notes on CRM	(Yes)
• Calls Committed	(No)
• Insisting more miles	(No)
• Commitment of phone ringing	(No)
• Reg on GMB (coached)	(N/A)
• Social Media Handling	(No)
• Guarantee of ROI (First Month)	(No)
• Scrapping Reviews	(No)
• SEO Procedure Explained	(Yes)
• Information in CRM	(Yes)
• No of sale call mentioned in Notes	(Yes)
• Disclaimer Read Properly	(Yes)