

Concierge Moving LLC

Call Summary:

- Albert pitched him and he is running ads on yelp just few days ago.
- Blake jumped over the call.
- Blake quoted \$225/month with no contract.
- Blake show him our client (VKH Movers).
- Working hours and days **Monday to Sunday 9AM-5PM.**
- Bi-Weekly report.
- Blake sent him our commitment and explain it.
- Create YouTube channel and post videos every month.
- Help with reviews part by generating a link and rating part.
- Create accounts for business on social media and link with GBP.
- Card charged disclaimer given.

QA Department Notes:

Client is good and easy to go with. He is not registered on Google but has a website <https://www.concierge-moving.org/>. We have to register him on Google. Blake told him that you will receive a postcard from Google within 4-5 working days. Blake quoted **\$225** for his listing optimization. Blake committed one landing-page (**free**) under the same budget so we have to create a landing page for his business. Blake told him to give at least three months to this campaign to see great results. He is looking for good results so we have to perform well to make him our permanent client. Blake pitched him for a website, sent him a sample of the website and quoted \$500 one-time charge but he denied.

Sample (Free) Landing page: <https://mymoversusa.com/hurds-helpers/professional-moving-services-in-apoka-fl/>

Additional Notes:

Please confirm his business address where he wants to register himself.

Basic Information:

Nationality:	N/A
Previous experience with SEO Company:	N/A
For how long the client is in this business:	12 years

Cross Checking the Information on CRM:

- Owner name: Yusuf Thorne

• Business name:	Concierge Moving LLC
• Business number:	(410) 831-5245
• Business email:	conciergemovingllc@gmail.com
• Business address:	Not Provided
• Keywords	(5)
• Radius	(25)
• Listings status	(No)
• Notes on CRM	(Yes)
• Calls Committed	(No)
• Insisting more miles	(No)
• Commitment of phone ringing	(No)
• Reg on GMB (coached)	(Yes)
• Social Media Handling	(No)
• Guarantee of ROI (First Month)	(No)
• Scrapping Reviews	(No)
• SEO Procedure Explained	(Yes)
• Information in CRM	(Yes)
• No of sale call mentioned in Notes	(Yes)
• Disclaimer Read Properly	(Yes)