

Local Moving & Delivery

Call Summary:

- Michael starts the call.
- Michael quoted \$200/month with no contract.
- Client talks with one of our clients (speedy garage services) and got satisfied.
- Working hours and days 24/7.
- Bi-weekly report.
- Create YouTube channel and post videos every month.
- Help with reviews part by generating a link and rating part.
- Create accounts for business on social media and link with GBP.
- Card charged through PayPal link and disclaimer given.

QA Department Notes:

Client is good and understanding. He is not registered on Google and doesn't have a website. We have to register him on Google. Michael quoted \$200 for his listing optimization. Michael told him to give at least three months to this campaign to see great results. He is looking for good results so we have to perform well to make him our permanent client. First Michael sent him a payment link but client faced some issue with the payment so client gave his card details to Michael to charge the card but there is the same issue as client face so Michael sent him a PayPal link and Client paid us \$200 through PayPal link so deal him accordingly.

Additional Notes:

It was an old follow up of Chris that Michael closed today.

Please confirm his business address where he wants to register himself.

Basic Information:

Nationality:	N/A
Previous experience with SEO Company:	N/A
For how long the client is in this business:	3 years

Cross Checking the Information on CRM:

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|---------------------|-------------------------|
| • Owner name: | Yerbol Mukatov |
| • Business name: | Local Moving & Delivery |
| • Business number: | (929) 216-3022 |
| • Business email: | Zzz666.66@mail.ru |
| • Business address: | Not provided |

• Keywords	(5)
• Radius	(25)
• Listings status	(No)
• Notes on CRM	(Yes)
• Calls Committed	(No)
• Insisting more miles	(No)
• Commitment of phone ringing	(No)
• Reg on GMB (coached)	(No)
• Social Media Handling	(No)
• Guarantee of ROI (First Month)	(No)
• Scrapping Reviews	(No)
• SEO Procedure Explained	(Yes)
• Information in CRM	(Yes)
• No of sale call mentioned in Notes	(Yes)
• Disclaimer Read Properly	(Yes)