

## NM design-group LLC.

### Call Summary:

- Emma started the call it was an old follow up. She gave a recap.
- Residential 80 % commercial 20 %.
- \$225 per month with no contract.
- Emma said your website is good but not according to Google algorithm.
- Emma sent a website link.
- Showed him some references as well.
- Create YouTube channel and post videos every month.
- Help with reviews part by generating a link and rating part.
- Create accounts for business on social media and link with GBP.
- Client said I want to make changes regarding this campaign, services and discuss keywords with CST agent kindly assist him accordingly.
- Website will be deliver 4-5 working days Emma mentioned.
- Disclaimer given and call ended.

### QA Department Notes:

Client is nice and understanding. Client is already registered on Google and had a website too <https://www.nmdesigngroupllc.com/> he also need changes on his website so Emma said yes we will help you with that part as well. She quoted **\$350** for website re design **one-time charge** remaining **\$250** and **\$225** for GBP. Emma mentioned if he will give three good months to this campaign the results will be great. We have to add **footer, Videos, call to action button and quotation form** as well so deal him accordingly.

**Sample website:** <https://gnexteriors.com/>

**Website: \$350 (one-time charge) remaining (\$250)**

**GBP: \$225 (monthly bill).**

### Additional Notes:

Kindly **re-confirm** the business email: [Info@nmnancymarrykitchen.com](mailto:Info@nmnancymarrykitchen.com) and compose the activation email on this address: [info@nmdesigngroupllc.com](mailto:info@nmdesigngroupllc.com) as it is deliverable.

### Basic Information:

Nationality:	N/A
Previous experience with SEO Company:	N/A

For how long the client is in this business:

N/A

## Cross Checking the Information on CRM:

- Owner name: Roberto Metzgen
- Business name: NM design group LLC.
- Business number: 201-290-2403
- Business email: [Info@nmcnancymarrykitchen.com](mailto:Info@nmcnancymarrykitchen.com)
- Personal Email: [rmetzden@gmail.com](mailto:rmetzden@gmail.com)
- Email on his website: [info@nmdesigngrouppllc.com](mailto:info@nmdesigngrouppllc.com)
- Business address: 12 Leonard Ave, Tenafly, NJ 07670, United States.
- Keywords (-)
- Radius (-)
- Listings status (Yes)
- Notes on CRM (Yes)
- Calls Committed (No)
- Insisting more miles (No)
- Commitment of phone ringing (No)
- Reg on GMB (coached) (No)
- Social Media Handling (No)
- Guarantee of ROI (First Month) (No)
- Scrapping Reviews (No)
- SEO Procedure Explained (Yes)
- Information in CRM (Yes)
- No of sale call mentioned in Notes (Yes)
- Disclaimer Read Properly (Yes)