

Maintenance & Rehab Solutions

Call Summary:

- Eddie pitched her and she is running ads on Yelp getting nothing.
- Emma jumped over the call.
- Emma quoted \$250/month with no contract.
- She is not registered on Google but had a website too.
- 25 miles gradually.
- 5-6 keywords.
- Emma show him our client (Larry and sons plumber).
- Emma further talk with her on text messages.
- Emma told her that give at least three months to this campaign to see great results.
- Create YouTube channel and post videos every month.
- Help with reviews part by generating a link and rating part.
- Create accounts for business on social media and link with GBP.
- Card charged disclaimer given.

QA Department Notes:

Client is nice and understanding. She is not registered on Google but had a website <https://www.maintenanceandrehabolutions.com/>. We have to register her on Google. Emma told her that she receives a post card with-in 5 working days. Emma quoted \$250 for her listing optimization. Emma told her that give at least three months to this campaign to see great results and she agreed. If we perform great on her listing, then she will be working with us for longer run so deal her accordingly.

Additional Notes:

Kindly confirm her business address where she wants to register herself.

Basic Information:

Nationality:	N/A
Previous experience with SEO Company:	N/A
For how long the client is in this business:	Since November 2021

Cross Checking the Information on CRM:

- Owner name: Branda Atiba
- Business name: Maintenance & Rehab Solutions

• Business number:	520-404-4373
• Business email:	mainrehabolutions@gmail.com
• Business address:	Not provided
• Keywords	(5-6)
• Radius	(25)
• Listings status	(No)
• Notes on CRM	(Yes)
• Calls Committed	(No)
• Insisting more miles	(No)
• Commitment of phone ringing	(No)
• Reg on GMB (coached)	(Yes)
• Social Media Handling	(No)
• Guarantee of ROI (First Month)	(No)
• Scrapping Reviews	(No)
• SEO Procedure Explained	(Yes)
• Information in CRM	(Yes)
• No of sale call mentioned in Notes	(Yes)
• Disclaimer Read Properly	(Yes)