

Quality Carpet & Tile Cleaning LLC

Call Summary:

- Thomas pitched him and he is running ads on yelp getting just text messages.
- Emma jumped over the call.
- Emma quoted **\$225/month** with no contract.
- Both residential and commercial.
- Emma shows him our client (**Radiant Cleaning Services**) and sent him a screenshot.
- Create YouTube channel and post videos every month.
- Help with reviews part by generating a link and rating part.
- Create accounts for business on social media and link with GBP.
- Card charged through Venmo link and disclaimer given.

QA Department Notes:

Client is good but a bit skeptical so he calls our company line to verify. He is already registered on Google and has a website <https://qualitycleaningnj.com/> that is mentioned on his yelp ads. Client has another website that is mention on his Google listing which is https://quality-carpet-tile-cleaning-llc.business.site/?utm_source=gmb&utm_medium=referral. Emma quoted **\$225** for his listing optimization. Emma told him to give at least three months to this campaign to see great results. He is looking for good results so we have to perform well to make him our permanent client.

Additional Notes:

He has a good listing with 34 reviews.

Basic Information:

Nationality:	N/A
Previous experience with SEO Company:	N/A
For how long the client is in this business:	N/A

Cross Checking the Information on CRM:

- Owner name: Mirza Saeed
- Business name: Quality Carpet & Tile Cleaning LLC
- Business number: (732) 778-6241
- Business email: qualitycleaningnj@gmail.com
- Business address: 22 Roosevelt Ave, Morganville, NJ 07751, United States
- Keywords (5)
- Radius (25)

- Listings status (Yes)
- Notes on CRM (Yes)
- Calls Committed (No)
- Insisting more miles (No)
- Commitment of phone ringing (No)
- Reg on GMB (coached) (N/A)
- Social Media Handling (No)
- Guarantee of ROI (First Month) (No)
- Scrapping Reviews (No)
- SEO Procedure Explained (Yes)
- Information in CRM (Yes)
- No of sale call mentioned in Notes (Yes)
- Disclaimer Read Properly (Yes)